

# TEXTBOOK RETURN POLICY

## 4<sup>th</sup> Edition Developmental Disabilities in Ontario

2020

### Return of books in saleable condition

Copies of the 4<sup>th</sup> edition of Developmental Disabilities in Ontario in saleable condition will be accepted only if the ThreeSixty Creative (publisher) is notified and has authorized the return in advance.



**Unauthorized returns and books shipped to the OADD office, ThreeSixty Creative or Marwood Books will be charged an additional \$60 for re-direction.**

Each book must be in saleable condition or no credit will be issued.  
Contact ThreeSixty Creative: [threesixtycreative@icloud.com](mailto:threesixtycreative@icloud.com) or 416-531-6965 for authorization.  
Textbooks are to be returned to Marwood Books at the address below.

#### **Please return book(s) to:**

Marwood Bookworks  
240 Brunel Rd.  
Mississauga ON L4Z1T5

Once the return has been verified by Marwood Bookworks a credit note will be issued. Credits are for the amount paid for each saleable book returned less the warehouse handling fee of \$11.50 and a re-stocking fee of \$1.50 per book. The total discount is \$13.00 per book; shipping cost for returns is not covered. A refund for the credit amount can be arranged on request.



**Returns should be made in the same calendar year as purchases; requests to hold books past December 31<sup>st</sup> may be approved, please contact ThreeSixty Creative.**

### Return of Damaged Books

Books which the purchaser receives in damaged condition will be replaced or a credit issued to the purchasers' account. Books damaged after purchase through improper storage, purchaser (or, as in the case of bookstores, subsequent purchaser) misuse, etc. will not be replaced or credited.

After notifying the damaged books should be returned to at the address above. Shipping cost for returns is not covered.

Credits for damaged books will be issued for the full amount of the purchase price for each damaged book.

### Other Queries

If you have any questions about the above policy or require further clarification please contact the publisher ThreeSixty Creative: [threesixtycreative@icloud.com](mailto:threesixtycreative@icloud.com) or 416-531-6965