

TEXTBOOK RETURN POLICY

4th Edition Developmental Disabilities in Ontario

2022

Return of Damaged Books

Books which the purchaser receives in damaged condition will be replaced or a credit issued to the purchasers' account. Books damaged after purchase through improper storage, purchaser (or, as in the case of bookstores, subsequent purchaser) misuse, etc. will not be replaced or credited.



To arrange to return damaged books contact the publisher ThreeSixty Creative:
threesixtycreative@icloud.com or 416-531-6965

Credits for damaged books will be issued for the full amount of the purchase price for each damaged book. Shipping cost for returns is not covered.

DO NOT return any books without prior authorization; unauthorized returns will not be credited.

Return of books in saleable condition

Books are printed on demand and no refunds are available for books in saleable condition.

Other Queries

If you have any questions about the above policy or require further clarification please contact the publisher ThreeSixty Creative: threesixtycreative@icloud.com or 416-531-6965