2023 GLS Annual Conference

April 18th, 2023

Lamplighter Inn, London, Ontario

Schedule

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| Time |  |
| 8:30 – 9:00 | **In-person** **registration**  Virtual attendees please join the conference via zoom by 8:45 |
| 9:00 – 9:15 | **Welcome/Opening Remarks from the GLS Board**  (includes a review of the agenda for the day and general info for participants) |
| 9:15 – 10:30 | **Organizational Trauma: A Clinical Journey to Health and Wellness**  Presenters: Marnie McDermott, Sandra Martino, Marnie Lye    Organizational trauma can impact the whole culture of an agency. Staff become emotionally overwhelmed and their self-protective structures become penetrated. The trauma can impact staff both psychologically and culturally developing a sense of helplessness and vulnerability. A full overview of what organizational trauma is will be highlighted in this session. Clinical resources and tools will be provided to help staff and senior leaders build their resiliency and wellness through the application of the Coaching Approach from the Clinical and Responsiveness Training (CART) Manual developed by the Community Networks of Specialized Care – Central East (CNSC-CE) hosted by CLH Developmental Support Services (CLH DSS) |
| 10:30 – 10:40 | Break – *time is approximate* |
| 10:40 – 12:00 | Presentation Continues |
| 12:00 – 1:00 | **Hosted lunch for in-person attendees**  Virtual attendees please reconnect by 12:50 |

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| 1:00 – 2:15 | Understanding and Implementing Organizational Trauma Informed Care Presenters: Tracy Erb and Leah Jeffery  People with developmental disabilities experience mental health issues as a result of physical, emotional and sexual abuse and neglect in greater numbers than the general public. Behaviors are often mistaken as non-compliance, manipulative, and attention-seeking when in actuality they may be a response to earlier experiences of trauma. Through understanding the neurobiology of trauma, participants will begin to reshape their view of behaviors and develop a toolbox of evidenced-based strategies to effectively support those in their care. Research has shown that organizations providing Trauma-Informed Care have higher service user success rates and higher levels of workplace satisfaction. Participants will be introduced to an evidenced-based framework that guides the implementation process of beginning the journey of becoming a Trauma-Informed organization. Through examples and shared learnings, participants will have an opportunity to begin forming their own implementation plan of Trauma-Informed Care. |
| 2:15 – 2:30 | Break (time is approximate) |
| 2:30 – 3:30 | Presentation Continues |

Schedule continued